



Dear Customer,

We would like to express our gratitude for banking with us. To minimize any potential impact to our valued customers, we wish to inform you in advance regarding the discontinuation of our Visa Prepaid Card (reloadable & non-reloadable).

As per the terms and conditions of the agreement of the Visa Prepaid Card, duly signed and accepted by you, we regret to inform you that this product will be discontinued. Please contact your nearest branch at your convenience to refund the available balance in your card account and closure of the card account by May 14th 2018.

The Bank will no longer be accepting any deposit against your prepaid card from May 15th 2018 onwards, nor will you be able to avail any services previously offered by the Bank on these prepaid cards.

If you remain unable to contact the Bank by May 14th 2018, the Bank reserves the right to close the card account and return the available balance if any. The payment shall be made either by transferring funds in Pakistani Rupees to the deposit account you maintain with the Bank, if any, or through a cheque/pay order in your favor, which will be delivered to your registered address as updated in the Bank's customer records.

If you have any related queries or for any further assistance, we urge you to contact your branch or our 24/7 Contact Centre at 0800-24365.

We look forward to your continued support and mutually beneficial relationship with us.